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# Business Intelligence

## Joint Neighbourhood Survey

Version 1.0 : Rebecca Reed 12161



### North Results

#### Survey changes

Before the start of the 23/24 financial year, some changes were made to the survey script. New questions were introduced, and so benchmark comparisons are not available for some of the results in the tables below. Additionally, some of the wording was changed to existing questions, which are marked with a \* in the following tables. These changes may have impacted the results when comparing this quarter to the previous quarters.

**Table 1. \*Taking everything into account, how confident are you in the policing of your local area? (% very/fairly confident)**

	Year End 21/22	Qtr.2 22/23	Qtr.3 22/23	Qtr.4 22/23	Year End 22/23	Qtr.1 23/24
<b>Force</b>	84.4%	84.7%	83.2%	80.5%	82.9%	74.0%
<b>North</b>	85.9%	83.7%	81.8%	75.9%	81.3%	73.4%
<b>Elmbridge</b>	86.5%	86.0%	79.4%	76.0%	82.8%	73.0%
<b>Runnymede</b>	88.4%	89.3%	84.9%	80.6%	84.9%	74.5%
<b>Spelthorne</b>	82.9%	75.9%	81.0%	70.9%	76.3%	72.7%

**Table 2: Problematic Issues (% very/fairly big issue) – North results**

	Year End 21/22	Qtr.2 22/23	Qtr.3 22/23	Qtr.4 22/23	Year End 22/23	Qtr.1 23/24	Quarter Diff
<b>Anti-social driving or speeding *</b>	-	-	-	-	-	47.0%	
<b>Anti-social or inconsiderate parking</b>	40.8%	42.5%	40.7%	45.1%	42.2%	46.4%	↑
<b>Litter</b>	-	-	-	-	-	38.8%	
<b>Anti-social/ irresponsible cycling</b>	35.6%	30.9%	29.6%	38.7%	33.4%	34.2%	↓
<b>People using or dealing drugs *</b>	-	-	-	-	-	32.9%	
<b>Vehicle Crime</b>	22.8%	29.0%	35.2%	40.2%	32.1%	30.9%	↓
<b>Burglary</b>	24.5%	21.6%	36.1%	39.6%	30.3%	29.3%	↓
<b>Vandalism/Damage</b>	19.1%	19.8%	19.4%	21.6%	19.4%	18.4%	↓
<b>None of the above</b>	-	-	-	-	-	16.4%	
<b>Graffiti</b>	-	-	-	-	-	13.8%	
<b>People carrying knives *</b>	-	-	-	-	-	4.9%	

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**Table 3: Problematic Issues (% very/fairly big issue) – Elmbridge results**

	Year End 21/22	Qtr.2 22/23	Qtr.3 22/23	Qtr.4 22/23	Year End 22/23	Qtr. 1 23/24	Quarter Diff
<b>Vehicle Crime</b>	20.6%	29.8%	27.5%	37.0%	30.6%	41.2%	↑
<b>Anti-social driving or speeding *</b>	-	-	-	-	-	41.2%	
<b>Anti-social or inconsiderate parking</b>	34.7%	34.7%	37.5%	39.8%	37.0%	37.3%	↓
<b>Litter</b>	-	-	-	-	-	37.3%	
<b>Burglary</b>	21.2%	22.1%	45.0%	38.9%	32.5%	35.3%	↓
<b>Anti-social/ irresponsible cycling</b>	39.5%	30.1%	27.5%	32.4%	30.6%	34.3%	↑
<b>People using or dealing drugs *</b>	-	-	-	-	-	31.4%	
<b>Vandalism/Damage</b>	13.3%	26.8%	5.0%	13.0%	13.5%	23.5%	↑
<b>None of the above</b>	-	-	-	-	-	17.6%	
<b>Graffiti</b>	-	-	-	-	-	7.8%	
<b>People carrying knives *</b>	-	-	-	-	-	6.9%	

**Table 4: Problematic Issues (% very/fairly big issue) – Runnymede results**

	Year End 21/22	Qtr.2 22/23	Qtr.3 22/23	Qtr.4 22/23	Year End 22/23	Qtr.1 23/24	Quarter Diff
<b>Anti-social or inconsiderate parking</b>	44.5%	45.8%	38.2%	47.3%	43.8%	57.3%	↑
<b>Anti-social driving or speeding *</b>	-	-	-	-	-	48.5%	
<b>Litter</b>	-	-	-	-	-	35.0%	
<b>Anti-social/ irresponsible cycling</b>	28.5%	31.1%	29.4%	40.0%	34.0%	33.0%	↓
<b>People using or dealing drugs *</b>	-	-	-	-	-	30.1%	
<b>Vehicle Crime</b>	18.1%	23.3%	35.3%	30.9%	27.4%	26.2%	↓
<b>Burglary</b>	23.9%	21.6%	23.5%	39.1%	25.8%	24.3%	↓
<b>None of the above</b>	-	-	-	-	-	18.4%	
<b>Graffiti</b>	-	-	-	-	-	11.7%	

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Vandalism/Damage	19.3%	12.0%	23.5%	20.9%	18.8%	10.7%	↓
People carrying knives *	-	-	-	-	-	3.9%	

Table 5: Problematic Issues (% very/fairly big issue) – Spelthorne results

	Year End 21/22	Qtr.2 22/23	Qtr.3 22/23	Qtr.4 22/23	Year End 22/23	Qtr.1 23/24	Quarter Diff
Anti-social driving or speeding *	-	-	-	-	-	51.5%	
Anti-social or inconsiderate parking	43.3%	48.1%	47.1%	48.2%	46.5%	44.4%	↓
Litter	-	-	-	-	-	44.4%	
People using or dealing drugs *	-	-	-	-	-	37.4%	
Anti-social/ irresponsible cycling	38.6%	31.5%	32.4%	43.6%	35.6%	35.4%	↓
Burglary	28.3%	21.1%	38.2%	40.9%	32.1%	28.3%	↓
Vehicle Crime	29.6%	33.3%	44.1%	52.7%	38.3%	25.3%	↓
Graffiti	-	-	-	-	-	22.2%	
Vandalism/Damage	24.8%	19.4%	32.4%	30.9%	26.5%	21.2%	↓
None of the above	-	-	-	-	-	13.1%	
People carrying knives *	-	-	-	-	-	4.0%	

Table 6. To what extent do you agree or disagree that Surrey Police is an organisation you can trust? (% strongly agree/tend to agree)

	Qtr.1 23/24
Force	73.6%
North	74.8%
Elmbridge	76.3%
Runnymede	75.2%
Spelthorne	72.9%

**Table 7. To what extent do you agree or disagree with these statements about the police in your local area? (% strongly agree/tend to agree) – North Results**

	Year End 21/22	Qtr.2 22/23	Qtr.3 22/23	Qtr.4 22/23	Year End 22/23	Qtr.1 23/24
They treat everyone fairly *	-	-	-	-	-	67.0%
They would respect you if you had contact with them for any reason	-	-	-	-	-	88.4%
They are dealing with the things that matter to people in this community	-	-	-	-	-	57.3%
They are friendly and approachable	-	-	-	-	-	78.2%
They keep residents informed about what they are doing	-	-	-	-	-	40.8%

**Table 8. To what extent do you agree or disagree with these statements about the police in your local area? (% strongly agree/tend to agree) – Elmbridge Results**

	Year End 21/22	Qtr.2 22/23	Qtr.3 22/23	Qtr.4 22/23	Year End 22/23	Qtr.1 23/24
They treat everyone fairly *	-	-	-	-	-	71.0%
They would respect you if you had contact with them for any reason	-	-	-	-	-	87.6%
They are dealing with the things that matter to people in this community	-	-	-	-	-	60.6%
They are friendly and approachable	-	-	-	-	-	77.2%
They keep residents informed about what they are doing	-	-	-	-	-	44.1%

**Table 9. To what extent do you agree or disagree with these statements about the police in your local area? (% strongly agree/tend to agree) – Runnymede Results**

	Year End 21/22	Qtr.2 22/23	Qtr.3 22/23	Qtr.4 22/23	Year End 22/23	Qtr.1 23/24
They treat everyone fairly *	-	-	-	-	-	62.0%
They would respect you if you had contact with them for any reason	-	-	-	-	-	85.3%
They are dealing with the things that matter to people in this community	-	-	-	-	-	56.6%
They are friendly and approachable	-	-	-	-	-	73.7%
They keep residents informed about what they are doing	-	-	-	-	-	43.6%

**Table 10. To what extent do you agree or disagree with these statements about the police in your local area? (% strongly agree/tend to agree) – Spelthorne Results**

	Year End 21/22	Qtr.2 22/23	Qtr.3 22/23	Qtr.4 22/23	Year End 22/23	Qtr.1 23/24
They treat everyone fairly *	-	-	-	-	-	68.5%
They would respect you if you had contact with them for any reason	-	-	-	-	-	92.6%
They are dealing with the things that matter to people in this community	-	-	-	-	-	54.5%
They are friendly and approachable	-	-	-	-	-	84.3%
They keep residents informed about what they are doing	-	-	-	-	-	34.4%

**Table 11: To what extent do you agree that the police in your neighbourhood are seen in the places and at the times they are needed? (% strongly agree/tend to agree)**

	Year End 21/22	Qtr.2 22/23	Qtr.3 22/23	Qtr.4 22/23	Year End 22/23	Qtr.1 23/23
<b>Force</b>	37.2%	36.6%	36.6%	33.8%	35.6%	33.6%
<b>North</b>	36.8%	33.9%	31.3%	30.6%	33.4%	32.8%
<b>Elmbridge</b>	40.4%	36.1%	29.6%	26.0%	32.9%	36.1%
<b>Runnymede</b>	36.5%	34.0%	34.0%	41.7%	37.4%	38.1%
<b>Spelthorne</b>	33.6%	31.1%	30.2%	23.8%	30.0%	23.7%

Those respondents who said they disagreed/strongly disagreed that police in their local area are seen in the places, and at the times they are needed were asked where and when they felt police in their area should be seen.

Comments mentioned the need for police to be seen at Schools, local shopping areas, parks/green spaces, town centres and also at the times when ASB in their local areas is known to occur. Some areas specific to North were also mentioned, which included;

- Allenhurst Ground
- Outside the Holy Trinity Church
- Station Avenue – with multiple mentions of the Train Station
- Gilmore Farm Park
- Meadway Road
- Carlyle Road
- Ruskin Road
- Coxes Lock
- Sunbury Cross, subway and Skate Park

**Table 12: How safe do you feel walking alone in your neighbourhood after dark? (% Safe)**

	Year End 21/22	Qtr.2 22/23	Qtr.3 22/23	Qtr.4 22/23	Year End 22/23	Qtr.1 23/24
<b>Force</b>	81.4%	82.8%	82.5%	84.5%	83.1%	82.2%
<b>North</b>	79.1%	77.4%	78.9%	84.0%	79.1%	80.1%
<b>Elmbridge</b>	82.2%	79.7%	85.0%	88.9%	84.3%	82.2%
<b>Runnymede</b>	78.7%	79.2%	76.6%	83.5%	79.3%	81.4%
<b>Spelthorne</b>	76.6%	72.9%	75.2%	79.8%	73.4%	76.8%

**Table 13: How safe do you feel walking alone in your neighbourhood after dark? (% Safe) – FORCE**

	Year End 21/22	Qtr.2 22/23	Qtr.3 22/23	Qtr.4 22/23	Year End 22/23	Qtr.1 23/24
Male	93.8%	94.2%	94.9%	94.2%	94.2%	91.3%
Female	71.9%	74.4%	73.2%	76.6%	74.6%	74.8%

**Table 14: How safe do you feel walking alone in your neighbourhood after dark? (% Safe) – NORTH**

	Year End 21/22	Qtr.2 22/23	Qtr.3 22/23	Qtr.4 22/23	Year End 22/23	Qtr.1 23/24
Male	93.4%	91.7%	92.3%	94.8%	92.8%	88.3%
Female	68.8%	67.8%	68.5%	74.9%	68.9%	74.1%

**Table 15: To what extent do you agree or disagree that your local area is a safe place for women and girls? (% Safe)**

	Year End 21/22	Qtr.2 22/23	Qtr.3 22/23	Qtr.4 22/23	Year End 22/23	Qtr.1 23/24
Force	-	-	-	-	-	74.4%
North	-	-	-	-	-	72.1%
Elmbridge	-	-	-	-	-	75.2%
Runnymede	-	-	-	-	-	76.0%
Spelthorne	-	-	-	-	-	64.6%

**Table 16: \*On average, how often do YOU see the police PATROLLING ON FOOT or BICYCLE in your local area? (% At least monthly)**

	Year End 21/22	Qtr.2 22/23	Qtr.3 22/23	Qtr.4 22/23	Year End 22/23	Qtr.1 23/24
Force	-	-	-	-	-	11.1%
North	-	-	-	-	-	11.6%
Elmbridge	-	-	-	-	-	10.9%
Runnymede	-	-	-	-	-	16.5%
Spelthorne	-	-	-	-	-	7.1%

**Table 17. When taking everything into account, how confident are you in the policing of your local area? (% very/fairly confident) – Black, Asian and Minority ethnic**

	Previous rolling year	Current rolling year
Force	85.1% (309)	83.3% (372)
North	87.1% (93)	79.1% (115)
Elmbridge	88.2% (34)	77.4% (31)
Runnymede	90.5% (21)	80.0% (35)
Spelthorne	84.2% (38)	79.6% (49)

**Table 18: How safe do you feel walking alone in your neighbourhood after dark? (% Safe) – Black, Asian and Minority ethnic**

	Previous rolling year	Current rolling year
Force	82.0% (311)	83.9% (378)
North	78.1% (96)	83.1% (118)
Elmbridge	80.6% (36)	84.4% (32)
Runnymede	81.0% (21)	94.4% (36)
Spelthorne	74.4% (39)	74.0% (50)