

Appendix F – Taxis and Private Hire Vehicles – photographs and comments











Email from Spelthorne Litter Pickers

I am a Trustee of the Spelthorne Litter Pickers the volunteer community litter picking group.

I have visited and litter picked Stanwell Moor on a number of occasions, on these visits I found evidence of taxi driver urination and defecating and seen the drivers undertaking these on occasions eg pulling trousers up clearly after having a poo etc.

Add in the food waste, litter and parking permanently on double yellow lines only moving once the parking enforcement motorbike arrives or they get a fare from the airport.

When I first visited and undertook a litter pick the mess and what residents have to tolerate I could not mentally process and I kept analyzing in my head how they must feel ? people weeing and pooing outside where they live ? it must be horrendous and a truly horrible feeling?

Add to this the lorry drivers and overnight vehicles doing deliveries to the garden centre, the 'rat run' cut through created due to ULEZ and the amount of rented properties and there is a real feel of neglect which our volunteers and some keen residents are trying hard to keep the village looking somewhat presentable.

The PSPO if successful and enforced 24/7 will restore a level of 'normal life' these residents have been without for a very long time so hopefully the consultation is a success

Comments from public consultation

Stanwell Moor Residents Association on behalf of its residents has been actively lobbying for its village to be given relief from the amount of private hire vehicles that clog its village. We have a lot of evidence from our litter picking of the amount of defecation and litter that is specifically left behind by private hire vehicles. Heathrow Rangers have also been a source of support in addressing this problem. We have seen too many taxis parking outside resident homes taking up valuable car parking spaces, making it difficult to navigate streets and leaving their engines idling (bad for the environment and a noise problem at night) and abusive to residents when politely confronted - often making out that the resident is the problem. Some residents are now afraid to tackle the drivers. Many of them park on yellow lines because the county council parking wardens are ineffective (they do not visit often enough, when they do, they move them on and we see them come back five minutes later when the warden has left). Please lobby Heathrow Airport to build a second of its taxi car parks near T4 and T5 as the one it has is too far away to be of use to private hire vehicles using T4 and T5.

[28 Jan 2024 14:33](#)

We want our village back.

Taxi's are a constant problem. They are abusive and can be aggressive. They go to the toilet all over Stanwell Moor and are a complete nuisance. ENOUGH IS ENOUGH!!

[24 Jan 2024 18:19](#)

This would be amazing. I actually witnessed a private hire driver urinating in Stanwell Moor village while I was in the presence of council staff , that is how blatant they are.

[24 Jan 2024 13:34](#)

I have challenged many taxi drivers for dropping litter & feel I am putting my personal safety at risk by doing so. The residents of Stanwell Moor are now suffering due to useless yellow lines put in stopping them parking outside their own properties, yet no taxi drivers are getting penalty notices as they drive off before the statutory time they need to be observed there by the parking wardens - therefore the lines are not fit for purpose.

I hope the junction between Bedfont road and Riverside road is part of this move, as taxis are always parked there and leave rubbish and urine filled bottles. I would suggest that the small grass island where they park, has wooden stakes put around it to prevent parking.

[23 Jan 2024 21:28](#)

Please put this in place! many cab drivers seem to use Stanwell Moor as little more than a place to go to the toilet, and leave their litter!

[22 Jan 2024 17:16](#)

<p>Taxi drivers have spat at my wife at the height of covid when she politely advised he could not wait on yellow lines near a junction and called she has been called a cunt on another occasion. Our son has had to intervene. It is causing us great distress having people put bottles of urine in our hedge. We are having to pick up litter from outside our property and garden on a daily basis.</p> <p>Why should we be abused in our own home from these people. I feel that the council could do a lot more to prevent this situation. We are not a free car park for Heathrow. What about the rogue holiday parking companies dumping cars all round the village.</p>	20 Jan 2024 11:51
<p>It's really disgusting and appalling the way some people use our village as a toilet especially those who do it publicly during day time when kids can witness this behaviour</p>	04 Jan 2024 16:57
<p>Litter and human waste from taxis serving the airport, and drivers sleeping in their cars are a huge problem in Stanwell Moor. This must be addressed to deal with security and health and safety concerns.</p>	04 Jan 2024 14:48
<p>I live in Stanwell Moor and see the issues first hand, taxi drivers urinating in the bushes or dumping a bottle of urine in the kerb, also dropping litter. Residents are unable to find a parking space. The majority of them have very little respect of the area.</p>	03 Jan 2024 16:07
<p>I personally have encountered a private hire taxi walking into the area directly behind the children's play park in Stanwell Moor and defecate in the bushes, when challenged he swore at me and verbally abused me whilst I was with my child.</p> <p>I have on separate occasions seen people from taxi's urinate in public areas.</p>	03 Jan 2024 14:52
<p>The problems of unlicensed taxis has always been a problem for those living in Stanwell and Stanwell Moor. This proposal will go a long way to get rid of this problem.</p>	02 Jan 2024 19:01