

- **Counter Terrorism Policing South East**
 - Requested to be added to the consultee list.

- **SBC Assets**
 - Surround of pavement to be well maintained.
 - £5million PLI seems the standard.

- **SBC Economic Development**
 - Do not believe that recycled plastic works everywhere and that we should not ban glass.
 - Can see the need for £10million PLI.

- **Environmental Health**
 - Glass – goes against our efforts to be more sustainable and reduce plastic, potentially contradicts other policies we have in place.
 - Noise – they look at things from this point of view. They look at premises and surrounding environment.

- **Surrey Fire and Rescue**
 - Any risk critical matters (exits/routes blocked) can always be picked up on subsequent audits.

- **Surrey Highways:**
 - “I’ve just had a quick look at Guildford and Waverley and they both ask for £10m. For all our licences we set this as our standard. Ultimately, as you are now officially the licencing authority and will be responsible for any claims, etc. that may arise then you will need to satisfy yourselves on the value of the insurance you request.
 - £10 mill public liability and this is their non-negotiable position

- **SBC Planning**
 - No planning permission is required for this - so no input needed from Planning at this stage

- **SBC Neighbourhood Services**
 - re glass policy is that we don’t want to encourage the use of single use plastic. Also, if a restaurant then people would want to use glass as this is part of the experience. Another point is there a usage point e.g. plastic in pub gardens, glass in restaurants, also need to have arrangements for waste collection, etc.
 - £10m PLI too high for smal businesses.

- **SBC Climate:**
 - Do not want to adopt policy which would encourage use of single use plastic. Would have thought people would want glassware. Seems evening problem – could evening time be brought in. Waste considerations from single use.

- **SBC Insurance:**
 - If there was a single claim exceeding £5m, the Council would indeed potentially have to fund the remaining claim amount. It's for this reason that we aim to set levels to fully protect the Council's position where possible, whilst accepting that if our requests are too high we won't be able to find a suitable contractor, etc.
 - My advice remains that £10m is the preferred amount however £5m is the minimum amount if you're seeking to avoid requesting levels that businesses may be unable to meet.

- **Surrey Police & BID:**

From: Walton, Matthew 3180

Hi Lucy,

To get the stats for all 10 other Boroughs will take a lot more work and I cant really justify my officer completing. Each Borough is very different and they can go from very little night time economy to very large so I'm a little confused about what this adds at this time.

My apologies but this data already provided will be as much as I'm willing to allocate my officers time to.

Kind regards,

Inspector Matt Walton 3180
Borough Commander Spelthorne
Staines police station
Surrey Police

From: Catlyn, Lucy

Hello

Apologies to chase. When do you think you will be able to send this?

Thanks
Lucy

From: Catlyn, Lucy

Thank you very much for this

Are you able to advise the other surrey borough statistics as well?

That way I will put this in my licensing report the crime stats for surrey and who has a non glass condition and leave it up to the committee to decide

Thanks
Lucy

From: Watts, Daniel 42085

Good morning,

As requested I have had a look at violent incidents over the last three months In Staines Town which has shown 32 incidents reported to Police. Of these incidents it does not appear that any of them specifically involve glass.

Of the 32 incidents, a number of which have occurred on the high street in and around the turtle bay area. There is always the risk that glass may be used in future incidents however there have been no reports of this as of yet. I echo Inspector Waltons views on this and don't feel that having glass on the high street is wise especially moving into the summer period and the risks that it may pose.

If anyone has any follow up questions then feel free to email me.

Thank you,



PC 42085 Watts

Neighbourhood Specialist Officer for Staines
Spelthorne SNT

22 Kingston Road, Staines TW18 4LQ

Email: 42085@surrey.police.uk

From: Walton, Matthew 3180

Good afternoon,

Staines town like most large centres in Surrey does have a high amount of both violent and acquisitive crime (theft mainly) than other more residential/rural areas. I have tasked PC Watts to update everyone on this with a quantitative amount of violent crime in the past three months in Staines town. Where possible I have asked him to identify if any are any with the use of glass thus providing a more evidential picture for all involved.

It's important to prevent crime before it happens and not to try and "close the stall after the horse has bolted". Therefore in my opinion not allowing glass use outside in the public areas (I exclude pub gardens as they tend to be closed off areas) is a risk, as it can be used as both a weapon and the secondary issue of increased broken glass on the

pavement/highway. There's a reason no outdoor festival/sports event will have glass use given these combined risks. Most now do not use single use plastic instead mandating purchase of a reusable plastic cup that is required to buy more drink and can be returned at the end for a refund. I'm not sure if this reusable cup could be mandated as that's not my area of expertise but it is a suggestion. Given the option between single use plastic causing increased rubbish potentially (again could not mandatory clean up be in their licence conditions) and glass which has a greater risk factor I know which side of the fence I will sit on.

Hopefully Dan's data will help decide the final choice one way or the other but for me there is very clear evidence that glass use in public has a risk that cannot be ignored. If allowed in then we should be careful as the first serious assault/injury that occurs in the town with a glass or bottle in one of these areas will come with some serious questions around the risk assessment I.E. could we have done more to prevent this in the first place.

Thank you,



3180 Inspector Matthew Walton

Borough Commander Spelthorne

Specialist Neighbourhood Team

Staines Police Station

Email: Matthew.Walton@Surrey.Police.uk

Tel: 07967986937

I nominally work Mon-Fri 0800-1600 however this can be subject to respond straightaway.

From: Catlyn, Lucy

Hello

Thank you for your email

As per my email please can we have evidence so we can look at this being a problem in Spelthorne. The links you have sent previously are not for Spelthorne. Our policy is local for Spelthorne only.

I appreciate your viewpoint but we will require evidence. I don't know how our crime stats compare across Surrey and I would be interested in the police's viewpoint and evidence as to why it's a local problem in Spelthorne.

Thanks

Lucy

From: Joana Santos

Hi Lucy,

We have a high level of crime in Staines, as we are one of the hot spots for crime in Surrey. It is not uncommon to have fights on the high street and to remove a potential weapon should be something on the priority list.

Regards,

Joana Santos

From: Catlyn, Lucy

Hi Joanna

Thanks for your email.

I do appreciate the point that you are making, however we need to show that this is a local problem within Spelthorne and why there is a need for it within Spelthorne. I am going to need to justify why we are introducing this if I get asked about this from anyone and if I have to present this to the licensing sub committee. I am not aware of anyone else in Surrey with the same policy of no glass, and we need to ensure that we are not making requests of the trade that are not proportionate and backed up with evidence.

Its good you have sent to the Police, I wait their comments

Many thanks
Lucy

From: Joana Santos

Hi Lucy,

I understand that the waste management side of the situation cannot to be disregarded but in this case, we are talking about physical harm that can be inflicting to members of the public.

I have included in this trail Daniel Watts, the PC that covers Spelthorne and Annabel Nivel, the Counter Terrorism Security Advisor for North Surrey and Jacquie Clark from the licencing department at Surrey Police. Could we please have your inputs in this matter?

We are discussing the fact that Turtle Bay has requested the removal from their licence the mandatory ban on glass being used outside. I have shared my concerns regarding the possibility that broken glass can be used as a weapon and the fact that evening traders that are focused on alcohol sell should not be allowed to serve alcohol outside using glass as these can be used by the people that purchased it or by other people that are passing by and spot this glass.

Below you can see two recent examples where glass was be used to attack other members of the public in the UK this year, unfortunately it is not that uncommon:

- <https://www.oxfordmail.co.uk/news/24082516.oxford-man-guilty-slashing-girlfriend-broken-glass/> - used a smashed alcohol bottle.
- <https://www.hamhigh.co.uk/news/24176876.thug-jailed-attack-restaurant-near-st-pauls/> - left a man permanently blind from one eye

Best regards,

Joana Santos

From: Catlyn, Lucy

Hello

The issue of glass was raised, however it was stated that we do not want to encourage the use of single use plastic

The below points were raised:

- - re glass policy is that we don't want to encourage the use of single use plastic. Also, if a restaurant then people would want to use glass as this is part of the experience. Another point is there a usage point e.g. plastic in pub gardens, glass in restaurants, also need to have arrangements for waste collection, etc.
- don't want to adopt policy which would encourage use of single use plastic. Would have thought people would want glassware. Seems evening problem – could evening time be brought in. Waste considerations from single use.

In respect of your email, in order to look at bringing in a glasswear policy we would need evidence and a case as to why it is necessary. Would you mind if I include the police in this email trail so they can give their viewpoint please?

Thanks
Lucy

From: Joana Santos

Caution: This is an external email and may be malicious. Please take care when clicking links or opening attachments.

Hi,

Appendix B

Can I please confirm if the permission/prohibition of usage of glass outdoor was discussed in the pavement licencing working group?

I am very concerned about the removal of this condition from the turtle bay pavement licence request, and I believe it should be included in all the businesses that trade in evenings as broken glass can be used as a weapon.

We recently had multiple problems on the High Street on Sunday evening and having this potential hazard to add to the situation could make it worse.

I'm attaching my email regarding where I voiced my concerns so we keep the subject fresh.

Regards,

Joana Santos
BID Manager