



version	1
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SPELTHORNE SAFER STRONGER PARTNERSHIP

Community Safety Partnership Plan & Priorities
2024-2026

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Spelthorne Borough Community Safety Partnership Plan & Priorities 2024/2026

REVIEW November 2025



Preventing victims by changing lives



**This plan has been produced by the Spelthorne Safer Stronger Partnership for 2024/26.
The Plan is updated 6 monthly.**

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Review – November 2025

This report relates to the first review of the Spelthorne Safer Stronger Partnership & Priorities. Updates to the partnership plan will be shown on page 9 to page 28. Please note the new priority – Priority 10 – Clear, Hold, Build. Shown on Page 28.

Spelthorne Safer Stronger Partnership Priorities

This report outlines the Spelthorne Community Safety Partnership Plan and priorities for 2024 – 2025. The report will be reviewed every 6 months. The Community Safety Partnership is referred to locally as the Spelthorne Safer Stronger Partnership (SSSP). The report will include details of the members of the SSSP, the objectives and the link between strategic and tactical approaches to reducing crime and disorder within the Borough of Spelthorne.

The SSSP are responsible for setting the crime and disorder priorities for the borough.

The identification of SSSP priorities have been drawn from the findings of annual Crime Strategic Assessment, the Organised Crime Local Profiles and the Police and Crime Commissioner's Police and Crime Plan. These reports are bespoke to Spelthorne Borough and identifies the following headline priorities:

- Serious Violence
- Violence Against Women & Girls
- Domestic Abuse
- Hate Crime
- Town Centre Acquisitive Crime
- Anti-Social Behaviour
- Exploitation & Vulnerability
- Water Safety
- Counter Terrorism (Prevent)

This Community Safety Partnership Plan outlines the way the SSSP will work towards these priorities. We are confident that we can build on the established record of partnership working across the Community Safety Partnership to deliver on this agenda. The current crime overview report for Spelthorne can be found in **Appendix B**.

Surrey wide Context

The primary aim of the **Surrey Community Safety Agreement (CSA)** is to set out how the responsible authorities will work together to identify and address shared priorities in relation to reducing crime and disorder.

It is a statutory document that is a requirement for two tier authorities such as Surrey under Section 17 of the Crime and Disorder Act 1998 (as amended by the Police and Justice Act 2006).

It is also a requirement in such two-tier local authority areas, that there is a County Strategy Group in order to bring together all district, borough and relevant partners responsible for community safety activity.

The Health and Wellbeing Board performs this function.

The Community Safety vision for Surrey:

- 1. Protect our most vulnerable from exploitation**
- 2. Protect our communities from harm**
- 3. Empower communities to feel safe**

Within those priorities are a number of key areas of focus.

The sections below link those with the strategies that underpin them where developed, the mechanism for delivering those strategies and the existing links from Community Safety Partnerships to those areas of work.

By mapping these out, the Spelthorne Safer Stronger Partnership (SSSP) can assure itself that it is linked into those pan-Surrey work streams and therefore can concentrate on developing local priorities where it can add value.

Surrey Boards

In a two-tier authority area such as Surrey, where a County Council works alongside District and Borough Councils, there is a requirement for a county level group. In Surrey, this is known as the Health and Wellbeing Board. More information can be found at [Surrey County Council Community Safety](#)

Surrey Police and Crime Commissioner

The Police and Crime Commissioner is also responsible for commissioning services that support victims, improve community safety, tackle drug use and crime, and reduce re-offending. Further information on this role can be found at [Police & Crime Commissioner's website](#)

The Spelthorne Safer Stronger Partnership

The Crime and Disorder Act 1998, section 6, places a statutory responsibility on the '**responsible authorities**', to formulate and implement a strategy for the reduction of crime and disorder in the area with a Community Safety Partnership. The Spelthorne Safer Stronger Partnership (SSSP) fulfils this role. The aim of the SSSP is to improve the social, economic and environmental well-being of Spelthorne. The SSSP consists of representatives from:

- **Surrey Police**
- **Spelthorne Borough Council**
- **HM Probation Service**
- **Surrey Fire & Rescue**
- **Clinical Commissioning Group**
- **Bronzefield Prison**
- **A2Dominion Housing**
- **Environment Agency**
- **Surrey County Council**

All parties are signed up to the Surrey Multi-Agency Information Sharing Protocol (MAISP).

The objectives of the SSSP are:

- To provide strategic leadership and co-ordination between agencies for improving the social, economic and environmental well-being of the borough (and in doing so, ensure that the specific needs of different communities within the borough are addressed).
- To foster positive working relationships between the public, private, voluntary and community sectors
- To share information and intelligence about the needs of the borough.
- To oversee and co-ordinate community consultation and engagement

- To discharge the statutory responsibilities of the Borough's Community Safety Partnership and for that purpose:
- To act jointly to seek to reduce crime and disorder in the Borough
- To develop and co-ordinate the activities of the partners in implementing the Spelthorne Community and Safety Partnership Action Plan.
- To assist and enable the responsible authorities to exercise their functions under section 17 of the Crime and Disorder Act 1998.
- To make decisions about priorities, programmes, initiatives and the allocation of resources.

Membership of the Board is based on the ability of representatives to make high level strategic and operational decisions, including committing budgets and resources.

Problem solving

To carry out our work, we use the “OSARA” model, which is a 5-stage process consisting of:

- Objective
- Scanning
- Analysis
- Response
- Assessment

The SSSP have two main problem-solving groups:

- The Joint Action Group (JAG)
- Community Harm & Risk Management Meeting (CHaRMM)

Community Harm and Risk Management Meeting (CHARMM)

Community Harm and Risk Management Meetings (CHaRMMs) will discuss and agree action to reduce the negative impact that problem individuals and families have on Surrey's communities through their anti-social behaviour. Using the expertise that exists on this multi-agency group, members will share information on high-risk cases and incidents and put in place appropriate risk management plans to address the behaviour of the perpetrator and reduce the negative impact on victims. The meeting will also assess high-risk victims to ensure that the appropriate safeguarding measures are implemented.

Examples of individuals dealt with at the CHaRMM include:

- Persons displaying a disregard for community or personal well-being (i.e. excessive noise, rowdy, nuisance, drunken or loutish behaviour)
- Perpetrators of acts directed at people (i.e. intimidation/harassment, making threats, verbal abuse, coercion/exploitation)
- Perpetrators of environmental damage/vandalism (i.e. criminal damage, vandalism)
- Victims of ‘Cuckooing’.

CHaRMMs are the agreed forum for implementation of tools and powers introduced by the ASB Crime & Policing Act, in particular:

- Civil Injunctions
- Community Protection Notices
- Injunctions
- Criminal Behaviour Orders
- Closure Notices

CHaRMMs are accountable to local Community Safety Partnerships (CSPs) and the overarching, Surrey Community Safety Board, and should contribute to the delivery of local community safety partnerships plans and the overarching strategies of the county Community Safety Board.

Joint Action Group (JAG)

Formerly referred to as the **Tactical & Coordinating Group**, the Joint Action Group addresses crime and disorder issues that have been identified through the analysis of intelligence and statistics provided by all community safety partner agencies.

Utilising the expertise that exists on the group it will identify desirable outcomes and determine the actions and interventions to be used to achieve these outcomes.

The JAG decide priorities, agree action plans, allocate resources and ensure there is a co-ordinated response to issues highlighted at the JAG and contained within Community Safety Partnership Plans. They play a key role in developing effective partnership responses to crime and disorder and anti-social behaviour reduction.

Examples of some of the issues dealt with by JAGs include:

- Residential burglary
- Town centre disorder
- Youth disorder/nuisance
- Anti-social behaviour and public reassurance
- Fear of crime and vulnerable groups
- County Lines
- Water Safety
- Serious Violence Duty
- Violence against women & girls
- Community Impact assessments
- Domestic related death reviews
- Anti-social behaviour case reviews
- HMO ASB

HMO Working Group

The HMO Working group considers Houses of Multiple Occupancy where there have been

- Reports of ASB

- Aspects that are affecting the quality of life of the community

The meeting is attended by officers from Environmental Health, Planning and Community Safety to consider applicant suitability or investigate allegations of poor behaviour.

Serious Organised Crime Joint Action Group (SOC JAG)

The Partnership also hold a quarterly serious organised crime joint action group chaired by Surrey Police.

SSSP Representation

The SSSP will be represented via the Spelthorne Borough Community Safety Team on the following boards/groups:

- Surrey Community Safety Board
- Surrey Safeguarding Adolescents Strategic Sub- Group
- Surrey Prevent Executive Board
- Spelthorne MARAC
- Surrey Serious Violence Operational Group
- Spelthorne Safeguarding Adults Board
- Surrey Risk management Meeting
- Spelthorne Healthy Community Partnership and Spelthorne Homelessness Prevention Joint forum
- Surrey Combating Drugs Partnership
- Surrey Water safety Partnership
- Business Crime Reduction Partnership
- Spelthorne Pub Watch
- Spelthorne Neighbourhood Watch

Priority 1 – Serious Violence

The Serious Violence Duty (SVD) came into force on the 31 January 2023 across England and Wales. The purpose of the SVD is to ensure that relevant agencies work together to share data, intelligence and knowledge to understand and address the root causes of serious violence, and target interventions to prevent and stop violence altogether.

The SVD aims to ensure that agencies focus activity on reducing serious violence, whilst also providing sufficient flexibility so that relevant organisations can work together in the most effective local partnership for any given area. It also strongly encourages local areas adopt a public health approach to reducing violence.

Specified authorities with a statutory responsibility to comply to the Duty

The Duty requires the following specified authorities within a local government area to collaborate and plan to prevent and reduce serious violence:

- Surrey Police
- Probation Services or Youth Offending Teams
- Surrey Fire and Rescue
- Surrey Heartlands Integrated Care Boards
- Spelthorne Borough Council

- Surrey County Council
- Schools and the Education Authority (must collaborate)
- Prison Services (must collaborate as requested)

Spelthorne Safer Stronger Partnership is also subject to the Duty and the Government have amended the Crime and Disorder Act 1998 to ensure that Community Safety Partnerships have an explicit role in evidence based strategic action on serious violence. As CSPs are subject to both the new Crime and Disorder Act requirements and the Duty, this will enable them to escalate local serious violence issues to a higher strategic level where necessary.

In recognition of the vital role schools and colleges play in safeguarding children and young people, education authorities including local authority maintained schools, academies, independent schools and free schools; including primary schools, alternative education provision and further education providers, must be consulted by the specified authorities in the preparation of the strategy.

Prisons and the Children and Young People Secure Estate play an integral role in protecting the public, both in the rehabilitation of those people in prisons and young children who have committed violent offences and are in custody, and people on probation or children supervised by Youth Offending Teams in the community. As with education authorities, prison and youth custody authorities are required to be consulted by the specified authorities in the preparation of the strategy.

The Office of the Police and Crime Commissioner is not a specified authority, but will be responsible for allocating grant funding to authorities under the Duty and are encouraged to have a convening role.

Defining Serious Violence

Surrey OPCC has (in collaboration with partners) designated nine offences that will define Serious Violence in Surrey. These are:

- Violence with injury
- Violence without injury
- Domestic abuse
- Homicide
- Stalking and harassment
- Possession of weapon offences
- Robbery
- Sexual offences including rape
- Public order offences

This does not mean that specified authorities will be compelled to take action on these crime types specifically linked to the Duty alone, but instead that they should consider whether violence of these kinds amounts to serious violence in their area. Specified authorities should also include a focus on public space youth violence including; homicide, violence against the person (which may include both knife crime and gun crime), and areas of criminality where serious violence or its threat is inherent, such as in county lines drug dealing.

In determining what amounts to serious violence in their local area, the specified authorities must take into account the following factors;

1. The maximum penalty which could be imposed for any offence involved in the violence;

2. The impact of the violence on any victim;
3. The prevalence of the violence in the area, and
4. The impact of the violence on the community in the area

Analytical Support

In order to reduce serious violence within the Spelthorne Borough we will rely on the support of the OPCC in the delivery of strategic assessments. These will provide an analytical overview of where violence is most prevalent within the borough so that appropriate responses can be implemented. Historical analytical support will allow the SSSP to determine preventative measures.

Analytical support will be utilized to develop hotspot data, providing an accurate intelligence picture of where violence is most prevalent within the borough.

Ultimately, the SSSP will use analysis to understand the problem as the reasons for violence are widespread. We will assess:

- Types of violence
- Age/ethnicity/education/employment/deprivation etc.
- Social/health conditions
- Locations/neighbourhoods

Planning and Problem-Solving

All cases related to serious violence will be discussed within the existing monthly Tactical & Coordinating meeting with all statutory partners. The meeting will determine the following:

- Information sharing
- Hotspot areas
- Victim care
- Prolific offenders
- Support services
- Tactical options

The Serious Violence Duty will also be reflected in the SSSP Community Safety Strategy as a key priority.

Tactical options for reduction

We will follow the Surrey Police model for intervention and reduction using their 4 'P' model:

- **PURSUE - Prosecute & disrupt people engaged in Serious violence.**
- **PREVENT - Prevent people for engaging in Serious violence**
- **PROTECT – Increase Protection Against Serious violence.**
- **PREPARE – Reduce Impact of Criminality Where it Takes Place**

Useful links

- [Serious Violence Duty Statutory Guidance](#)
- [A whole-system multi-agency approach to serious violence prevention](#)

Key points for delivery:

Objective	Measure	Status
Administer the monthly JAG Lead: Community Safety	Maintain Agenda Item	Open
Review November 2025	All JAG Meetings completed as per strategy	Open
Review Hotspot data Lead: Community Safety	Ensure appropriate resourcing in hotspot areas to reduce violence	Open
Review November 2025	Operation Chariot continues to provide appropriate resourcing to Hotspot areas. Hotspot Data Review now includes Ashford – See new Priority 10.	Open
Community Impact Assessments Lead: Surrey Police	Assess impact of reported violence within the community	Open
Review November 2025	All Impact assessments complete. Stanwell Hotel EIA complete.	Open
Joint Neighbourhood Survey (quarterly) Lead: Surrey Police & Surrey County Council	Assess and research neighbourhood data to gauge community perceptions	Open
Review November 2025	Awaits April 2026 Review	Open
Operational interventions Lead: Surrey Police	Provide operational support to tackle serious violence.	Open
Review November 2025	Operation Chariot (Force-wide Serious Violence Operation) ongoing and fully funded by OPCC	Open
Victim support & analysis Lead: Surrey Police & CCG	Provide support for victims and assess any potential linked-series	Open
Review November 2025	All VSS & support services continue to be utilised. Access Via Community Harm & Risk Management Meeting. No victim-based linked series' identified.	Open
Crime Prevention & Education Lead: Community Safety & Police	Assess crime prevention opportunities. Ensure education and communication	Open
Review November 2025	Updated educational packages delivered by Youth Engagement Officers. Social Media Education re	Open

	Water Safety, Domestic Abuse, Fraud & Scams Delivered through Comms	
Offender Management Lead: Surrey Police, Probation & Community Safety	Manage offenders to prevent repeat offending. Link with CHaRMM/MARAC/MATAC & RMM	Open
Review November 2025	Offender Management BAU. RMM is now RVM (Risk & Vulnerability Meetings). CHaRMM/MARAC/MATAC ongoing	Open

Priority 2 - Violence Against Women & Girls

Violence Against Women and Girls (VAWG) has been adopted as a key borough priority since 2022 with the intention being to review what is being done across the borough to educate people, prevent and deter these types of crimes, consider what support is available for victims and make recommendations on what more could be done to make women and girls safer in Spelthorne Borough.

Women and girls should be able to live free from fear of violence, but sadly that fear is often grown from a young age. Whether it is experiencing harassment in the street through to other forms of gender-based abuse, being the victim of such behaviour has become 'normalised' as part of daily life.

Everyone has a role to play in addressing unacceptable behaviour in others. Violence Against Women and Girls encompasses a wide range of gender-based crimes including domestic abuse, sexual offences, stalking, harassment, human trafficking and 'Honour' Based Violence. We know these crimes disproportionately affect women and girls, with women four times more likely to experience a sexual assault than men.

We work in partnership with Surrey Police who have implemented the VAWG Strategy - [Surrey Police VAWG Strategy](#)

VAWG is a key component of the Serious Violence Duty and is managed via the Joint Action Group.

Key points for delivery:

Objective	Measure	Status
Administer the monthly CHaRMM Lead: Community Safety	Maintain Agenda Item	Open
Review November 2025	All CHaRMM meetings completed to date. Additional input at CHaRMM from adult Mental Health Services.	Open
Community Impact Assessments	Assess impact of reported violence within the community	Open

Lead: Surrey Police		
Review November 2025	No new EIA reports for VAWG	Open
Joint Neighbourhood Survey (quarterly) Lead: Surrey Police & Surrey County Council	Assess and research neighbourhood data to gauge community perceptions	Open
Review November 2025	Awaits April 2026 report from SCC/Police	Open
Local Survey – Public Consultation Lead: Community Safety/Police	Annual Consultation, Youth Survey. Local Schools & women’s group surveys	Open
Review November 2025	Awaits December 2025	Open
Operational interventions Lead: Surrey Police	Provide operational support to tackle VAWG	Open
Review November 2025	Operational support provided on Partnership Action Days, Pubwatch and via the Business Crime Reduction Unit. Police engaged in surveys and public safety briefings. Arrest and prosecution of offenders.	Open
Victim support & analysis Lead: Surrey Police & CCG	Provide support for victims and assess any potential linked-series	Open
Review November 2025	All VSS & support services continue to be utilised. Access Via Community Harm & Risk Management Meeting. No victim-based linked series’ identified.	Open
Crime Prevention & Education Lead: Community Safety & Police	Assess crime prevention opportunities. Ensure education and communication	Open
Review November 2025	Crime prevention and education provided at local schools by police. Partnership Action Days held to educate within community.	Open
Offender Management Lead: Surrey Police, Probation & Community Safety	Manage offenders to prevent repeat offending. Link with CHaRMM/MARAC/MATAC & RMM	Open
Review November 2025	Ongoing BAU	Open

Priority 3 - Domestic Abuse

The Domestic Abuse strategy has been updated to reflect the principles of the Domestic Abuse Act 2021 and the following pledges have now been implemented:

- The SSSP will ensure that relevant advice will be advertised on Council websites with the contact details for all local and national support agencies.
- Seeking to educate partners and the community regarding key legislative changes e.g. The Domestic Abuse Act 2021.
- The SSSP will comply with the Domestic Abuse Commissioner's Strategic Plan.
- The SSSP – Will ensure that Spelthorne Borough Council is represented on the Surrey Domestic Abuse Executive Group.
- Key messages will be shared on social media to encourage active reporting to provide a more proactive approach.
- Domestic abuse and Hate Crime are managed via the CHaRMM. Key partners are tasked with individual responsibilities to ensure that that Domestic Abuse survivors' needs are managed via this forum.
- The SSSP will ensure that our responsibilities are fully met regarding the management of Domestic Homicide Reviews and the requirement to co-operate with the Domestic Abuse Commissioner as outlined in the new legislation.
- The partnership will adhere to the principles of the Surrey Against Domestic Abuse Strategy.
- The SSSP will support the Surrey Police Violence Against Women and Girls Strategy 2021.

Spelthorne Borough Council will work within the scope of the Surrey Against Domestic Abuse Strategy 2024-2029 [Surrey Domestic Abuse Strategy](#)

Key points for delivery:

Objective	Measure	Status
Administer the monthly CHaRMM Lead: Community Safety	Maintain Agenda Item	Open
Review November 2025	Retained agenda item. No cases referred to CHaRMM.	Open

Community Impact Assessments Lead: Surrey Police	Assess impact of reported violence within the community	Open
Review November 2025	No new DA EIA's	Open
Maintain Contact with DA support groups Lead: Community Safety & Police	Ensure charities & support groups are liaised with to maintain local insight.	Open
Review November 2025	All charities and support groups advertised on police and community safety web pages. Liaison with police - Ongoing	Open
Support & Commission Domestic-Related Death Reviews Lead: Community Safety	Ensure appropriate coordination via SCC DADR Officer, Provide Home Office reports	Open
Review November 2025	DARDR funded by SSSP. Liaison ongoing. 2 DARDR reports have now been sent during this period to the Home Office for assessment and sign-off. They will be published on SBC website once the Home Office has returned them.	Open
Joint Neighbourhood Survey (quarterly) Lead: Surrey Police & Surrey County Council	Assess and research neighbourhood data to gauge community perceptions	Open
Review November 2025	Awaits April 2026 Survey	Open
Operational interventions Lead: Surrey Police	Provide operational support to tackle Domestic Abuse	Open
Review November 2025	Ongoing Support Provided by Surrey Police in line with protocol.	Open
Survivor support & analysis Lead: Surrey Police & CCG	Provide support for DA Survivors.	Open
Review November 2025	Ongoing. Education and support programs in place and advertised. Additional advertising of support via Crimestoppers message boards.	Open
Crime Prevention & Education Lead: Community Safety & Police	Assess crime prevention opportunities. Ensure education and communication	Open
Review November 2025	See above	Open
Offender Management Lead: Surrey Police, Probation & Community Safety	Manage offenders to prevent repeat offending. Link with CHaRMM/MARAC/MATAC & RMM	Open

Review November 2025	Offender Management in place via MARAC/MATAC and Offender Management units	Open
Support Domestic Abuse Awareness Week Lead: Community Safety & SCC	Ensure education and awareness campaigns are appropriately circulated through communication channels.	Open
Review November 2025	Advertised in May 2025. This imparted advice and support information via police and SBC websites. This complies with the Surrey Against Domestic Abuse Strategy 2024-2029	Open

Priority 4 – Hate Crime

Hate Crime is defined as - "Any criminal offence which is perceived by the victim or any other person, to be motivated by hostility or prejudice, based on a person's disability or perceived disability; race or perceived race; or religion or perceived religion; or sexual orientation or perceived sexual orientation or transgender identity or perceived transgender identity."

There is no legal definition of hostility so we use the everyday understanding of the word which includes ill-will, spite, contempt, prejudice, unfriendliness, antagonism, resentment and dislike.

Despite recorded hate crimes being relatively low in Spelthorne it is suspected that the real numbers are much higher. To address this Spelthorne SSSP will support the Surrey Police Hate Crime Strategy [Hate Crime Policy \(surrey.police.uk\)](https://www.surrey.police.uk/hate-crime-policy)

Key points for delivery:

Objective	Measure	Status
Administer the monthly JAG Lead: Community Safety	Maintain Agenda Item & Refer relevant cases to CHaRMM	Open
Review November 2025	Hate Crime now managed via CHaRMM & JAG	Ongoing
Community Impact Assessments Lead: Surrey Police	Assess impact of reported violence within the community.	Open
Review November 2025	EIA completed for hate crime by Surrey Police for the Stanwell Hotel in respect of migrants.	Open
Joint Neighbourhood Survey (quarterly) Lead: Surrey Police & Surrey County Council	Assess and research neighbourhood data to gauge community perceptions	Open

Review November 2025	Awaits April 2026 report	Open
Operational interventions Lead: Surrey Police	Provide operational support to tackle hate crime.	Open
Review November 2025	Ongoing as per Surrey Police Hate Crime Strategy	Open
Victim support & analysis Lead: Surrey Police & CCG	Provide support for victims – utilise support agencies e.g. StophateUK	Open
Review November 2025	Ongoing as per Surrey Police Hate Crime Strategy	Open
Crime Prevention & Education Lead: Community Safety & Police	Assess crime prevention opportunities. Ensure education and communication. Maintain contact with relevant agencies to assess unreported crime.	Open
Review November 2025	Community Safety Team now represented on the Surrey Hate Crime Operational & Community Cohesion Group. SBC and Police websites now provide advice and support awareness.	Open
Offender Management Lead: Surrey Police, Probation & Community Safety	Manage offenders to prevent repeat offending. Link with CHaRMM/MARAC/MATAC & RMM	Open
Review November 2025	Offender Management in place via MARAC/MATAC and Offender Management units	Open

Priority 5 – Town Centre & Acquisitive Crime

There is no legal definition of hostility so we use the everyday understanding of the word which includes ill-will, spite, contempt, prejudice, unfriendliness, antagonism, resentment and dislike. Staines Town Centre is the main crime hotspot for the borough as per the 2024 Tactical Assessment. This is due to a number of factors. The town has excellent transport links, amenities, businesses, restaurants and retail outlets. Sadly, as with the whole of the United Kingdom the prevalence of retail crime remains disproportionately high in comparison to other crimes. That, coupled with anti-social behaviour has the potential to increase the fear of crime and also deter business from the area.

There is a well-established business improvement district (BID) in the town who are actively engaged in the JAG, the Pub Watch and the newly formed Business Crime Reduction Partnership. The BID maintains security to the Two-Rivers area and together with the Elmsleigh Centre Security they do have an impact on business crime.

That said, business/retail thefts are on the increase nationally. The Police & Crime Commissioner has tasked the new Chief Constable of Surrey Police to tackle retail crime as a priority.

To support this, Spelthorne Borough Council operate 25 CCTV cameras within the Town Centre alone linked to the Safer Runnymede control room for 24/7 coverage.

Key points for delivery:

Objective	Measure	Status
Administer the monthly JAG Lead: Community Safety	Maintain Agenda Item	Open
Review November 2025	Main Agenda Item on JAG, statistical and analytical updates provided. Discussions as to effective use of Partnership Action Days.	Open
Review Hotspot data Lead: Community Safety	Ensure appropriate resourcing in hotspot areas to town centre offending	Open
Review November 2025	Appropriate resources in place from Community Safety, BID and Police Safer Neighbourhoods Team.	Open
Crime Prevention Lead: Surrey Police & Community Safety	Assess current security practices. Partnership Action days at high footfall times e.g. Christmas Shopping/January Sales.	Open
Review November 2025	Two Partnership Action Days and three Police Days of action have taken place within the review period. Use of BID resources under Operation Chariot. Additional funding for hotspot policing provided for increased patrols within the Town Centre. Creation of Business Crime Reduction Unit for the Two Rivers and Elmsleigh areas.	Open
Joint Neighbourhood Survey (quarterly) Lead: Surrey Police & Surrey County Council	Assess and research neighbourhood data to gauge community perceptions	Open
Review November 2025	Awaits April 2026 Report	Open
Operational interventions Lead: Surrey Police	Provide operational support to tackle Shoplifting & ASB with a positive outcome policy	Open
Review November 2025	Operation Chariot providing funding for additional BID Ranger patrols as well as a dedicated car (with foot patrols) for the Town Centre during the times of highest offending.	Open
Victim support & analysis Lead: Surrey Police & CCG	Provide support for victims and assess any potential linked-series	Open

Review November 2025	Ongoing as per Surrey Police Victim Strategy	Open
Crime Prevention & Education Lead: Community Safety & Police	Assess crime prevention opportunities. Ensure education and communication. Promote use of DISC system and Town-link radios to retailers.	Open
Review November 2025	BID continues to recruit new businesses into the district and continues with the management of DISC and Town-link radios.	Open
Offender Management Lead: Surrey Police, Probation & Community Safety	Manage offenders to prevent repeat offending.	Open
Review November 2025	Increased arrest statistics for offenders within the Town Centre. Positive arrest policy for shoplifters. Identification of cross-border organised shoplifting gangs.	Ongoing
Ensure adequate CCTV Lead: Community Safety	Maintain and ensure cameras are appropriately placed.	
Review November 2025	Annual Contract signed for Safer Runnymede Service and Monitoring of the CCTV Cameras. At the time of reporting, of the 25 CCTV cameras within the Town Centre. 22 are Operational with 3 having faults that are being managed.	Open

Priority 6 – Anti-Social Behaviour

Anti-social Behaviour (ASB) is by no means trivial. It is a highly damaging and unacceptable set of behaviours that can have detrimental and lifelong effects on people within the community. Spelthorne Borough Council stands against any and every form of anti-social behaviour.

No single organisation can end ASB alone. Although the Spelthorne Safer Stronger Partnership will take a strategic overview of ASB, we will take a place-based approach, calling on all of our partners and our communities to address ASB and its root causes.

The legal definition of ASB is as follows:

- Conduct that has caused, or is likely to cause, **harassment, alarm or distress** to any person,
- Conduct capable of causing **nuisance or annoyance** to a person in relation to that person's occupation of residential premises, or
- Conduct capable of causing housing-related **nuisance or annoyance** to any person.

ASB, Crime & Policing Act 2014

Some examples include:

- Drug misuse and dealing
- Alcohol Related nuisance
- Discriminative behaviour/ hostile acts
- Vandalism and damage to property
- Setting off fireworks late at night
- Misuse of communal / public space
- Litter, Rubbish and Fly-tipping
- Rowdy and noisy behaviour Vehicle Nuisance
- Public Nuisance related to licensed premises
- Garden Nuisance
- Pets and Animal Nuisance

Key points for delivery:

Objective	Measure	Status
Administer the monthly JAG Lead: Community Safety	Maintain Agenda Item	Open
Review November 2025	ASB is now a main agenda Item discussed, geographically at the T&CG (JAG) meeting.	Open
Review Hotspot data Lead: Community Safety	Ensure appropriate resourcing in hotspot areas of ASB	Open
Review November 2025	Appropriate resourcing is in place to manage ASB. The new CLEAR, HOLD, BUILD (CHB) strategy will direct additional resources to hotspot areas. The .CHB is being implemented in the Ashford Town area. This is currently in the planning phase.	Open
Crime Prevention Lead: Surrey Police & Community Safety	Assess current security practices. Partnership Action days in ASB areas	Open
Review November 2025	Partnership Action Days have taken place twice during the review period in relation to ASB.	Open
Joint Neighbourhood Survey (quarterly)	Assess and research neighbourhood data to gauge community perceptions	Open

Lead: Surrey Police & Surrey County Council		
Review November 2025	Awaits April 2026 Report	Open
Operational interventions	Provide operational support to ASB with a positive outcome policy	Open
Lead: Surrey Police		
Victim support & analysis	Provide support for victims and assess any potential linked-series (persistent targeting)	Open
Lead: Surrey Police & CCG		
Review November 2025	Victim Support as per Surrey Police Victim Strategy. Linked Series' have been identified in relation to geographic hotspots. These being Sunbury Cross, Staines Town Centre and the newly established Ashford Town.	Open
Crime Prevention & Education	Assess crime prevention opportunities. Ensure education and communication. Support of ASB awareness week	Open
Lead: Community Safety & Police		
Review November 2025	ASB awareness week delivered by Surrey Police. Education and support re ASB delivered by Youth Engagement Officers at Schools and via Community Safety Junior Citizen (April 2026). Further education re ASB to be delivered at Ashford Youth Club as part of CLEAR, HOLD, BUILD.	Open
Offender Management	Manage offenders to prevent repeat offending utilising judicial and non-judicial remedies	Open
Lead: Surrey Police, Probation & Community Safety		
Review November 2025	ASB managed by police within hotspot areas. Repeat offenders managed. Local residential ASB also managed by Community Safety Team. 7 Community Protection Notices have been issued within the review period with one prosecution at court.	Open
Ensure adequate CCTV	Maintain and ensure cameras are appropriately placed.	Open
Lead: Community Safety		
Review CCTV	Both contracted CCTV and owned SBC CCTV is placed in appropriate areas in relation to ASB. In total there are 56 CCTV cameras placed at strategic locations across the borough. 50 of these cameras are monitored 24/7. CCTV annual	Open

	Report for 2024-2025 has been completed.	
Diversion Lead: Community Safety, Police, Leisure Services, Surrey Fire & Rescue	Arrange for youth diversionary activities in hotspot areas. Delivery of Junior Citizen & ASB Working Group recommendations. SF&R YES Scheme	Open
Review November 2025	No referral to YES scheme during this review period. Brentford Football Club providing free football to young people at the Eclipse Leisure Centre on Wednesday Evenings for Youth Diversion with football mentors. Funding continues until November 2025. An additional funding bid has been sent to the OPCC to secure funding for December onwards. Junior Citizen booked at Kempton Park for April 2026.	Open

Priority 7 – Exploitation & Vulnerability

Exploitation covers a wide range of illegal activities and can often be referred to as ‘hidden crimes’. These can be directed at both adults and children. In some cases offenders target the vulnerable to take advantage of them for their criminal gains. Some examples of exploitation are:

- Sexual exploitation
- Modern Slavery
- Human trafficking
- Financial exploitation
- County lines
- Forces marriage
- Fraud & Scams

The list is not exhaustive. Exploitation destroys individuals and communities leading to isolation and a widespread fear of crime.

Key points for delivery:

Objective	Measure	Status
Administer the monthly CHaRMM Lead: Community Safety	Maintain Agenda Item – Ensure liaison with SPA & CSPAR & Borough Safeguarding leads	Open
Review November 2025	Agenda Item maintained. Several referrals during the review period. System is now working well and will continue.	Open
Crime Analysis & Intelligence Lead: Community Safety	Determine any patterns and develop community intelligence	Open

Review November 2025	New Community Intelligence system has been launched by the police and they report that this is now working well. Community Safety/JET and Environmental Health are the highest contributors.	Open
Crime Prevention Lead: Surrey Police & Community Safety	Awareness campaigns to educate the community. Advertise common signs.	Open
Review November 2025	Awareness campaigns sent out by Surrey Police in support of this.	Open
Joint Neighbourhood Survey (quarterly) Lead: Surrey Police & Surrey County Council	Assess and research neighbourhood data to gauge community perceptions	Open
Review November 2025	Awaits April 2026 Report	Open
Victim support & analysis Lead: Surrey Police & CCG	Provide support for victims and assess any potential linked-series (persistent targeting)	Open
Review November 2025	Victim Support as per Surrey Police Victim Strategy https://www.surrey.police.uk/advice/advice-and-information/victim-support/victim-witness-support/	Open
Crime Prevention & Education Lead: Community Safety & Police	Assess crime prevention opportunities. Ensure education and communication. Support of County Lines Awareness week	Open
Review November 2025	Youth Engagement Officers engaging proactively with young people. County Lines Awareness Week supported by the police and Community Safety Team.	Open
Information Sharing Lead: Community Safety/Police/CCG	To ensure liaison with SCC Exploitation leads through the county Risk management Meeting. Liaison via Adult Social care and mental health services to assess victims	Open
Review November 2025	Now called the RVM. Liaison continues. Adult Social Care and Mental Health Services – Regular liaison through the monthly CHaRMM.	Open
Offender Management Lead: Surrey Police, Probation & Community Safety	Manage offenders and work in the SOC briefing to identify and develop intelligence on offenders.	Open
Review November 2025	As per Surrey Police Offender Management Policy.	Open
Ensure adequate CCTV Lead: Community Safety	Maintain and ensure cameras are appropriately placed.	Open
Review November 2025	See Above	Open
Diversion	Arrange for youth diversionary activities in hotspot areas. Delivery of Junior Citizen & ASB	Open

Lead: Community Safety, Police, Leisure Services, Surrey Fire & Rescue	Working Group recommendations. SF&R YES Scheme Deter people from taking part in criminal activities	
Review November 2025	See Above	Open

Priority 8 – Water Safety

Exploitation covers a wide range of illegal activities and can often be referred to as ‘hidden crimes’. These can be directed at both adults and children. In some cases offenders target the vulnerable to take advantage of them for their criminal gains. Some examples of exploitation are:

Spelthorne Borough has some 12 miles of river frontage. The need for water safety measures is clear with accidents occurring every year with high volumes of people using the river both commercially and recreationally.

To combat this, Spelthorne Borough Council, in partnership with Surrey Fire & Rescue have erected 15 locked throwlines and 20 throw-rings (lifebuoys) at strategic points throughout the borough. Together with educational messages completed in partnership with the RNLI and the RLSS both on social media and in schools, this forms the water safety strategy for Spelthorne.

The Community Safety Team area responsible for the maintenance of the equipment and ensuring that training is provided. In 2023, Spelthorne Borough Council created new water safety signs to discourage wild swimming by amateurs. The signs have been placed at strategic points where we know these activities are taking place.

Key points for delivery:

Objective	Measure	Status
Administer the monthly JAG Lead: Community Safety	Maintain Agenda	Open
Review November 2025	Main Agenda Item at T&CG Meeting with Police & Surrey Fire & Rescue	Open
Analysis & Intelligence Lead: Community Safety	Determine any patterns and develop community intelligence. Monitor WADE database and liaise with Surrey Police re incidents & near misses	Open
Review November 2025	Three Recorded deaths during the review period with no near misses. Liaison ongoing.	Open
Safety Awareness Lead: Surrey Police & Community Safety	Awareness campaigns to educate the community. Advertise common signs.	Open
Review November 2025	Regular Water Safety Advice via Comms	Open

Education Lead: Community Safety	Water safety roadshows to take place twice annually Delivery of Junior Citizen	Open
Review November 2025	Summer Water Safety event in Lammas Park with Surrey Fire & Rescue, Surrey Police, Community Safety Team and the RNLI volunteers.	Open
Equipment maintenance Lead: Community Safety	Monthly checks to be carried out on all water safety equipment and signage.	Open
Review November 2025	Monthly equipment checks of all throw rings and throw lines complete.	Ongoing
Environmental Visual Audits Lead: Community Safety, Environment Agency & JET	Joint River patrols to determine areas of risk	Open
Review November 2025	Regular weekly assessments undertaken.	Open

Priority 9 – Counter Terrorism (Prevent)

Prevent is about keeping people and communities safe from the threat of terrorism. It is one part of the government's overall counter-terrorism strategy, CONTEST. The other strands are Pursue, Protect and Prepare.

Prevent is about safeguarding people from being drawn into extremism or radicalisation. The Home Office works with local authorities and a wide range of government departments and community organisations to stop people from supporting or engaging in extremism or terrorism.

The objectives of Prevent are to:

- tackle the ideological causes of terrorism
- intervene early to support people susceptible to radicalisation
- enable people who have already engaged in terrorism to disengage and rehabilitate.

Prevent is concerned with all forms of extremism that could lead to terrorism, including far-right extremism and some aspects of non-violent extremism.

Further information about Prevent can be found in these Home Office factsheets:

[Home Office Prevent Factsheet](#)

Key points for delivery:

Objective	Measure	Status
Administer the quarterly SSSP Meeting Lead: Community Safety	Maintain Agenda	Open
Review November 2025	Complete – Main agenda item	Complete
Analysis & Intelligence Lead: Community Safety	Attend monthly Prevent Executive Group Meeting (PEG)	Open
Review November 2025	Complete – Attended all meetings	Ongoing
Channel Cases Lead: Surrey County Council	Liaise with Spelthorne Borough Council re Channel cases.	Open
Review November 2025	Complete	Ongoing
Education Lead: Community Safety	Training for frontline staff in recognising, referring and responding to radicalisation	Open
Review November 2025	Training package being developed. At present cannot be added to WorkRite.	Open
Communication Lead: Community Safety & Borough Comms	Provide social media updates on Prevent activities	Open
Review November 2025	None Issued at present	Open
School Liaison Lead: Surrey County Council	Liaise with schools regarding potential radicalisation	Open
Review November 2025	Ongoing via RVM	Open

Priority 10 – CLEAR, HOLD, BUILD – Ashford Town

Clear, Hold, Build (CHB) is a multi-agency framework developed by the Home Office to tackle serious and organised crime by reclaiming and rebuilding neighbourhoods affected by criminal activity. It involves a three-phase approach: Clear, which targets and disrupts gang members and their activities; Hold, which stabilizes the area to prevent other criminals from taking control; and Build, which works with the community to address the root causes of crime and make the area more resilient.

It has been decided that for the area of Ashford Town, while not necessarily high in terms of crime statistics presents an unusual amount of crime in relation to the population. This means that in crimes per person they are deemed to be higher than usual. There are opportunities for improvement in this area and with a dedicated plan this can have a significant impact on the crime and associated fear of crime.

Key points for delivery:

Objective	Measure	Status
Deliver CHB training to partners Lead: Surrey Police	Ensure partners understand the CHB process and are committed to the program	Open
Review November 2025	Complete – Training delivered September 2025.	Complete
Analysis & Intelligence Lead: Surrey Police	Provide Crime Pattern and hotspot analysis on the Ashford Town Geographic area to support operation. Serious & Organised Crime local profile to be created.	Open
Review November 2025	Analytical set one complete. New Crime Pattern Analysis being researched now.	Ongoing
Name for project Lead: All Partners	Create a name for the project	Awaits
Identify Lead Responsible Officers Lead: Surrey Police	Identify Project Leads	Open
Review November 2025	Identified as Inspector Matthew Walton (Borough Commander) and Will Jack (Community Safety Manager)	Complete
Communication Lead: Police, Community Safety & Borough Comms	Provide social media updates on Clear Hold Build	Open
Identify Strategic Governance Groups Lead: Police Analysts	Provide assurance that identified OCGs and criminals are subject to an appropriate level of operational response.	Open
Lead: Police, Community Safety & Borough Comms	Provide social media updates on Clear Hold Build	Open
Identify Partners Lead: Community Safety	Identify Key Individual Network for operational inclusion.	Open

Following reports from the police and local councillors, the Community Safety Team embarked on

The introduction of a PSPO to create local legislation to tackle the following problems:

- Anti-social use of E-Scooters, E-bikes etc.
- Use of catapults/slingshots to cause damage or kill wildlife.
- Wearing of face coverings with intent to cause intimidation.

The consultation received 677 responses, with overwhelming public support:

- **98%** backed the proposals on bikes and similar devices
- **99%** supported restrictions on face coverings
- **98%** agreed with controls on catapults and slingshots

The PSPO is now in force throughout the borough.

Prevent

Prevent is about safeguarding people from being drawn into extremism or radicalisation. The Home Office works with local authorities and a wide range of government departments and community organisations to stop people from supporting or engaging in extremism or terrorism.

The Prevent Lead sits of the Prevent Executive Board and will liaise with the County Prevent Lead for local matters and CHANNEL Cases. Channel cases are assessed by a multi-agency panel (including police, local authorities, and social services) that determines the appropriate tailored support, which can involve mentoring, education, or other forms of guidance to help individuals disengage from extremism.

Partnership Action Days (PAD)

Partnership action days are days of action where all partners work together at a tactical level to address local issues linked to the SSSP Priorities. These are held every other month. Examples of these have included:

- Retail Crime day of action – Staines Town Centre
- Domestic Abuse education Staines Town Centre
- Anti-social behaviour awareness – Ashford
- Water Safety equipment training & awareness – Lammas Park
- Scams Awareness – Spelthorne Day Centres

The days are an excellent way to demonstrate the partners visibly working together on local issues. Members of the public are encouraged to take part.

Domestic-Related Death Reviews

Formerly referred to as Domestic Homicide, the title has been changed to include any fatality that has a link to domestic abuse. The Home Office requires the local Community Safety Partnership (In this case referred to as the SSSP) to commission an investigation into the fatality to assess whether there are any lessons to be learned in such cases.

These are managed by the SSSP in partnership with the DARDR Coordinator at Surrey County Council. To date this year there have been two such cases on Spelthorne Borough.

Anti-Social Behaviour Case Reviews

The ASB case review can be used if you (or others with your consent) have complained on three or more occasions about separate incidents of anti-social behaviour in the past six months. This has been designed to give the victim the right to request that agencies deal with persistent anti-social behaviour.

These are managed within the Joint Action Group with results being fed into the SSSP. To date in 2024 there has been one case.

Our Statutory Responsibilities

Each key priority that is identified within this plan contains several actions. These are designed to ensure that priority objectives are achieved.

Targets have been set as an essential part of bringing about that achievement; this will form the JAG (T&CG) process. Monitoring performance will be set against the key points for delivery indicators. These indicators will be set against each key priority.

The Plan will be placed on the council web site and updated on a six-monthly basis so that the public can track progress.

Crime, disorder and anti-social behaviour data and associated performance information will be collected by the Operational Management Group (Surrey Police) and presented to the Spelthorne Safer Stronger Partnership Board at the quarterly meetings, so that delivery can be monitored and any lack of progress challenged.

This information will also be available to other bodies, including those with community representation, as appropriate. Annual reports will also be available for wider community consultative processes and transparency.

Other national, county and local plans, strategies and policies complement or impact in some way upon this Community Safety Strategy; the more significant of these are as follows:

- **The Modern Crime Prevention Strategy 2016 (Gov)**

- **Domestic Abuse Act 2021**
- **Surrey Drug & Alcohol Strategy 2023**
- **Civil Contingencies Act 2004**
- **Spelthorne Borough Council Corporate Plan 2024 - 2028**
- **Surrey OPCC Policing Plan 2024-2025**
- **National Prevent Strategy 2019**
- **Surrey Against Domestic Abuse Strategy 2024–2029**
- **Serious Violence Duty 2023**