

SPELTHORNE BOROUGH HACKNEY CARRIAGE FARE CHART effective X April 2025									
FARES FOR DISTANCE & TIME									
All distance and time charges include uncompleted parts thereof.									
Tariff 1: DAYTIME RATES: (except where rates 2 or 3 apply)		Tariff 2: NIGHT AND HOLIDAY RATE:		Tariff 3: BANK HOLIDAY RATE:		4. EXTRA CHARGES:			
Rate for the first mile: £6.43		Rate for the first mile: £9.10		Rate for the first mile: £12.86					
Rate for each mile thereafter: £2.93		Rate for each mile thereafter: £4.40		Rate for each mile thereafter: £5.86					
HIRINGS BETWEEN 6am and 10pm		HIRINGS BETWEEN 10pm and 6am AND NATIONAL PUBLIC HOLIDAYS (except Tariff 3 applies)		Christmas Day, Boxing Day and New Year's Eve only					
£3.70		£5.00		2 x Tariff 1		For each passenger in excess of one; for each animal (excluding assistance dogs); for each item of luggage conveyed outside the passenger compartment		30p	
20p		30p				Soiling the carriage leaving it unfit for immediate subsequent hiring:		£100	
ANY ASSISTANCE DOG IS REQUIRED BY LAW TO BE CARRIED FREE OF CHARGE. PAYMENT BY CREDIT/DEBIT CARD IS FREE OF CHARGE.									
IMPORTANT									
If the journey takes the taxi outside the Spelthorne Borough area, the driver MUST still charge in accordance with the above scale unless he/she has agreed otherwise with the hirer before the journey has started. These are the maximum fares chargeable.									
COMPLAINTS									
Any complaints about a taxi or driver should be directed to: Licensing Team, Spelthorne Borough Council, Environmental Health and Licensing, Council Offices, Knowle Green, Staines-upon-Thames, TW18 1XB or 01784 444213 (Ext. 3), licensing@spelthorne.gov.uk ; quoting, if possible, the taxi plate number and/or the driver's badge number.									
DELEGATED OFFICER, Spelthorne Borough Council									